



Resource Assistance for Youth, Inc.

Role:	Drop-In Support Worker - Evenings
Department:	Operations
Hourly Wage:	\$23.50 per hour
Schedule:	Variable hours, Monday – Saturday, with evening and weekend work required

About RaY & The Role

Our mission at RaY is to provide youth with what they need, on their terms, to better their lives.

The Evening Drop-In Support Worker role is offered as a fixed-term appointment through April 2026, renewable according to funding. They join a dedicated team providing comprehensive, preventative support to street-entrenched youth (ages 29 and under). Using a harm reduction and strength-based model, this role works to increase service access, promote safety, and address the complex barriers faced by marginalized youth experiencing homelessness, mental health challenges, addictions, and trauma.

What You'll Do:

- Engage participants through daily, non-judgmental outreach to provide crisis intervention, harm reduction supplies, and strength-based case management.
- Act as a primary advocate and referral agent, navigating complex systems (CFS, EIA, Justice, health) and connecting participants to internal and external resources (housing, food, etc.).
- Maintain accurate, high-quality, and timely participant files, case notes, and program statistics using Excel, Google Forms and internal databases.
- Build and maintain strong collaborative relationships with community partners, social service providers, and local businesses.
- Ensure the safety and well-being of all individuals in the Drop-In Centre and community, de-escalating conflicts and responding to crises as they arise.
- Collaborate with team members, participate in required meetings, and support program goals and administrative tasks as assigned.

What You Bring:

- A relevant combination of experience (2-3 years) in a frontline role working with marginalized individuals and/OR a post-secondary degree/diploma in a related field (e.g., Social Work, Community Development) with a practicum or equivalent volunteer experience. Lived experienced will also be considered relevant experience.
- A strong understanding of complex social issues, systemic barriers, and high-risk environments affecting street-involved youth.
- Demonstrated knowledge of harm reduction principles, crisis intervention, trauma-informed practice and strength-based case management.
- Strong understanding of resources available in Winnipeg (shelter, food programs, etc.).
- Proficiency in MS Office and general computer skills.

Work Environment & Physical Demands

- Work Environment: This role operates in a high-stress, fast-paced crisis intervention setting. Duties are performed largely in the office, as well as in the community (on foot, in vehicles, home visits) in all weather conditions.
- Physical Demands: This position requires frequent sitting, standing, and walking. Must be able to lift up to 20 lbs.

Compensation & Benefits

- Starting wage of \$23.50/hour
- Benefits: RaY provides a comprehensive benefits package to eligible full-time employees, including health coverage, paid time off, and retirement support.
- Contract: one year contract, starting asap.

Conditions of Employment:

- Must be legally entitled to work in Canada.
- Must be able to provide and maintain satisfactory Criminal Record Checks including vulnerable sector check, Child Abuse Registry and Adult Abuse Registry Check.

How to Apply

Please email your resume and cover letter with the position title in the subject line to employment@rayinc.ca

Our Commitment:

Resource Assistance for Youth is an organization that respects and values the diversity of its staff and participants. We are committed to equity and inclusion and to building a workforce that reflects the community we serve.

We invite you to self-identify as appropriate on your application, and to read our full Methodology and our Commitment to Diversity, Equity and Inclusion on our website: [Methodology - RaY](#)